Western Upstate Multiple Listing Service

New Member Orientation

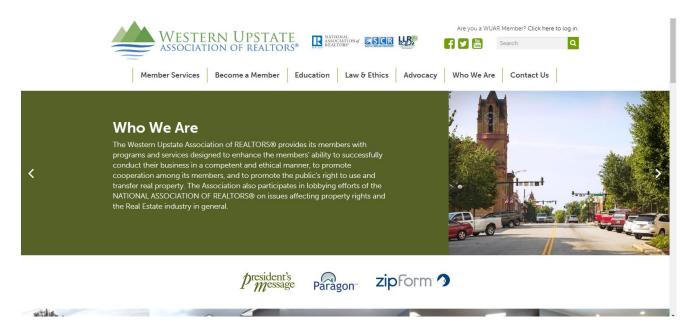
Western Upstate Multiple Listing Service of South Carolina Inc. 600 McGee Road Anderson, SC 29625

> E-mail: peggyhill@westernupstatemls.com Web Site Address: <u>www.westernupstatemls.com</u>

> > Phone: (864) 224-7941 Fax: (864) 224-7942

Web Site

www.westernupstatemls.com

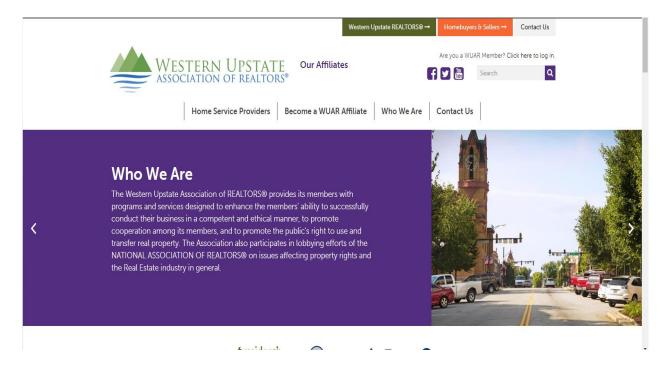


This Web site was designed for you...the MLS member

- Every Web site link that you or your client might need
- Direct link to REALTOR.com
- The convenience of registering online for classes
- Pay dues online (click on "Members" on top toolbar)
- "President's Weekly Message" posted every Monday
- Easy reference of bylaws, rules and policies
- Frequently asked questions
- A directory listing of all REALTORS[®] and Appraisers

Affiliate Web Site

www.upstatehomeservices.com



- Affiliates listed by category
- Downloadable directory
- · Use of affiliates is encouraged
- Public access is available

MLS Fee Structure

Company Fee \$300/Quarter

Agent Fee \$60 per Licensee/Quarter

*All fees are due on the first day of each quarter.

If not paid by the tenth, a late fee of \$25 will be imposed.

If not paid by the end of the month, and additional \$100 reinstatement fee is added

Electronic Lockboxes/Key Pads:

• Lockbox Sold at cost plus tax

eKey Leased by SUPRA and subject to the terms of their lease

agreement

MLS Fines

Immediate Fines:

Failure to enter a new listing into the MLS system within the 24 hour time frame allotted in the MLS Rules and Regulations section 1.1 (weekends excluded)	\$100 fine for the infraction.
Failure to change the status of the listings within the 24 hour time frame allotted within the MLS Rules and Regulations section 1.4 (weekends excluded)	\$100 fine for the infraction.
Failure to update Under Contract listings within 24 hours of changes per section 1.4 of MLS Rules and Regulations	\$100 fine for the infraction.
Failure to update Sold listings within 5 days of changes per section 2.5 of MLS Rules and Regulations	\$100 fine for the infraction.

Listing Violations with 3 Days Grace Periods before Fine Levied

Listing violations with 5 Days Grace i chods before i the Levica	
Inclusion of agent and office references in	\$100 fine for the infraction.
the public remarks or direction of a listing	
per sections 1.16 and 1.19 of the MLS	
Rules and Regulations	
Failure to upload a primary photo to a	\$100 fine for the infraction.
listing when entered into the MLS on all	
classes of property within 72 hours of	
listing property within MLS.	
Uploading photos that include "for sale"	\$100 fine for the infraction.
signs, agent or office logos, QR codes or	
any other form of contact information.	
References to the company/agent through	\$100 fine for the infraction.
text message references in Remarks of the	
listings	

Courtesy Notifications - No fine

Upcoming Expiration Notice	No Fine
Proposed Closing Date Passed	No Fine
Invalid Tax Map ID	No Fine unless multiple repeat violations

Supra[®]

Support, 1-877-699-6787, 10:00 AM – 11:00 PM EST

- Western Upstate MLS reciprocates with Greenville, Spartanburg and Greenwood on lockbox access.
- Members of other associations/boards will need their keys entered into our Supra database as cooperating keys to be able to open lockboxes issued by the Western Upstate MLS.
- Western Upstate MLS members need to contact other MLS offices to be entered into their Supra database as a cooperating key to be able to open lockboxes in those cooperating areas.

Greenville MLS 864-672-4657 Spartanburg MLS 864-583-3679 Greenwood MLS 864-229-6022



REALTORS®!

Get the most out of your REALTOR.com® with Internet Marketing!

Hot off the Press

Record traffic to REALTOR.com® **signals strong home-buying season.** "These large numbers indicate that consumers understand that REALTOR.com is the site that contains the most listings, the most real estate-related information, and the most help for potential homebuyers and sellers," said NAR President Martin Edwards Jr. <u>Click to read press release</u>

"Tell Them You Found It on REALTOR.com®"

With a third of visitors contacting a REALTOR(R) we want to encourage consumers to tell their REALTOR®, friends, and family: "I found it on REALTOR.com®!" Launching this month is a new in-house online banner campaign designed to get them talking.(Stat source: REALTOR.com® Survey, Nov. 2001.)

New Look In Listings

By popular demand, the Listing Detail page layout has been redesigned to provide more emphasis on the property and on the REALTOR®. For i-LEAD XL subscribers, third party display advertising has been eliminated as well. To see the new design, go to REALTOR.com and search for homes in your community. Click through to a property's listing details to get a peek at the great new design!

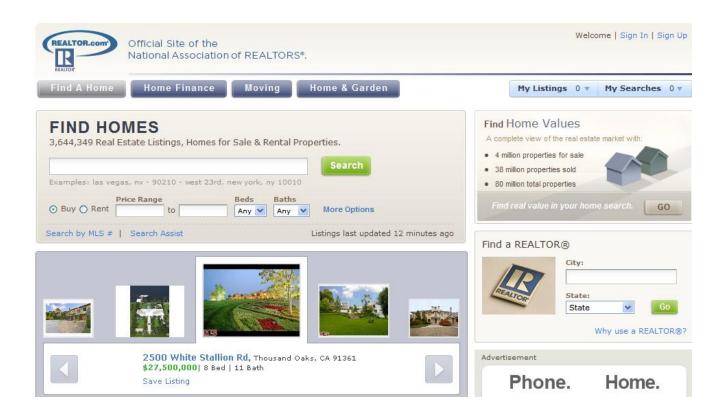
Changes to strengthen REALTOR.com®

Mike Long, the new CEO of Homestore.com, Inc., which operates the REALTOR.com[®] Web site, writes an open letter to the real estate industry. To read his message to REALTORS[®] reaffirming the company's strength and commitment to its core customers, <u>click here</u>.

About Us

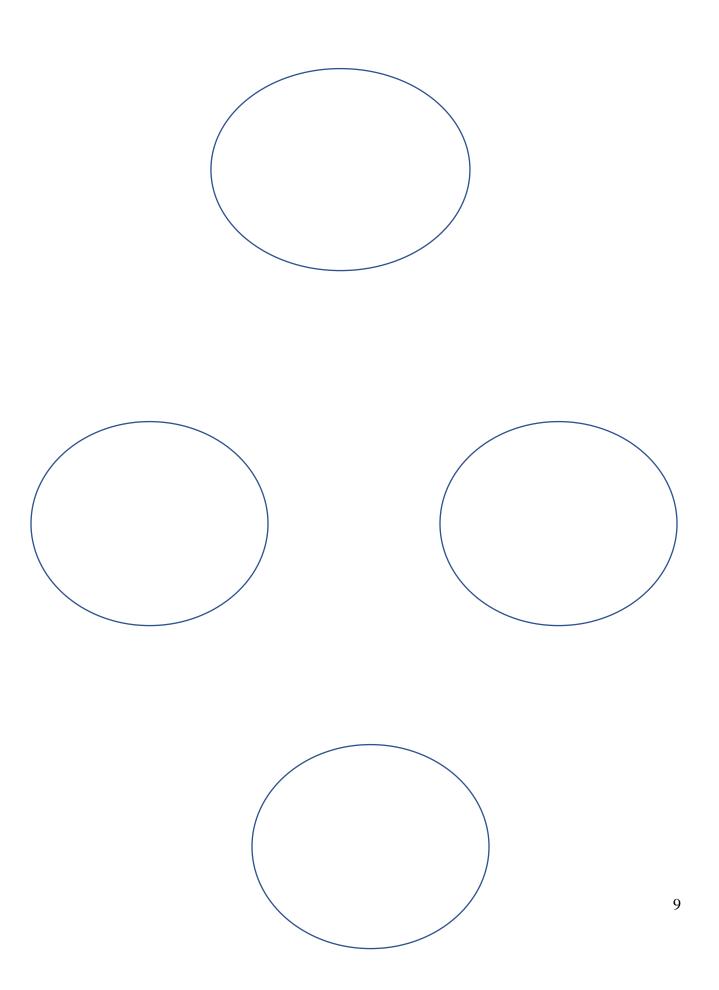
REALTOR.com® is the official site of the NATIONAL ASSOCIATION OF REALTORS® and the flagship of the Homestore.com network of sites devoted to "everything home." REALTOR.com enables potential homebuyers to browse, free of charge, a searchable database of nearly 2 million homes for sale. We have content arrangements with over 800 Multiple Listings Services across the United States who provide their listings to REALTOR.com. More than 80% of listings are delivered fresh daily, and many of the MLS's have agreed to provide listings exclusively to REALTOR.com for nationwide publication on the Internet.

In addition, REALTOR.com provides advertising and technology solutions for REALTORS to attract, connect, and communicate with the millions of visitors who make REALTOR.com the #1 real estate site on the Internet.





Customer Service 1-800-878-4166



Article 17 REALTOR® Code of Ethics

Requires mandatory arbitration

Contractual Dispute

BIC to BIC

Different Companies

Arising out of relationship as REALTORS®

Claiming "Solds"

Article 12 SOP 12-7

Must have been involved in the transaction

As listing agent or selling agent

Referrals are not sales

Advertising Production

Must give parameters

Timeframe, type of property, etc.

Article 12 "true picture"

Expect a challenge